

EMCO Building is engaged in the business of providing services of design and construction for major refurbishment, alteration and new build projects, providing a high level of service and quality to all sectors of the building industry. Ideally, we aim to become number one within the industry and this policy statement applies to all of our departments throughout EMCO Building.

We strive to define, establish and maintain best work practices with a strong focus on safety, within the construction industry. With over 30 years' experience in the construction industry, our commitment to clients is to apply industry best practices to all aspects of our services to ensure that our clients receive a consistent and reliable service – a service that far exceeds expectations.

We are proactive in ensuring that our practices are fully compliant with all government legislation and a key factor to ensuring this commitment are our Quality and Continuous Improvement processes.

EMCO Building's policy objective is to proactively utilise our Quality Management System, which is based upon the requirements of ISO9001:2015, as a tool in achieving and maintaining industry leading best practice outcomes across the entire company.

For this to occur, we will focus on the needs of our business with particular reference to consistently meeting and exceeding our client's requirements and our statutory obligations. Our Quality Management System will provide the tools and resources for the detection of gaps and shortcomings and a framework for stimulating continued process improvement.

Our Objectives:

- To complete projects in accordance with the approved plans and specifications,
- To complete projects within the approved project budget,
- To complete projects within the approved contract time frame, and
- To ensure projects are completed with zero client disputes.

DIRECTOR:

JOHN RIPP



DATE: 27<sup>th</sup> November 2017